

ACASS RATINGS (Architect-Engineer Contract Administration Support System)

PT&C has earned consistently high performance ratings for its work with the U.S. Army Corps of Engineers (USACE). The results of the USACE ACASS (Architect-Engineer Contract Administration Support System) rating system as of April 2005 indicate that, for nearly 80% of the projects rated, the Corps has given PT&C an Above Average or better rating. Further, rating officials indicate they would recommend PT&C for work on future USACE projects.

Some of the comments PT&C received in the ACASS rating system include:

“. . . I would like to give [PT&C] kudos and they should be rated highly . . . in a performance evaluation. . .”

*Jeff Friese, Project Manager,
USACE New York District*

“I was very pleased with [PT&C’s] work . . .”

*Harvey Johnson,
Project Manager, USACE Baltimore District*

“PT&C is commended for their performance. Work was accomplished in a professional, timely, and cooperative manner. The construction cost estimates...were well documented and beneficial to completion of the design memorandum.”

*Patrick Jones,
USACE Portland District*

“Project Management on this delivery order was excellent.”

*Olton Swanson,
USACE Seattle District*

“PT&C completed the cost estimates for the Cougar Dam Diversion Tunnel project in a highly commendable manner. The cost estimates were very beneficial in managing costs and keeping the Diversion Tunnel project within budget.”

*Patrick Jones,
USACE Portland District*

In addition, PT&C solicits feedback from their customers, both positive and negative, to measure performance during project execution. Performance metrics are evaluated in real time and changes are made to the technical approach and team membership, when required, to account for project changes identified during execution.

Some of the feedback received includes:

“In general, Ms. Lockwood is very satisfied with the personnel and services provided by PT&C to support her program. The PT&C team has managed to work seamlessly with DOE staff. The resources provided have been knowledgeable and provided quality work products throughout the project. PT&C efforts to support the risk management aspects of the program have been excellent, as well as the project controls support. PT&C has helped develop first of a kind products for the organization and these products have been accepted and used by DOE.”

*Cindy Lockwood,
DOE-Nevada Site Office*

“...ICE and other estimates provided are detailed and traceable...” and “...There is good interaction with the PT&C representative assigned to SPRU; he is easy to contact and gives good response.”

*Steven Feinberg,
DOE-Separation Process Research Unit (SPRU)*

“...quality and quantity of work; ...dedication, willingness to work long hours and support DOE. Personnel assigned to the task have demonstrated requisite skill sets.”

*Cynthia Anderson,
DOE-American Recovery and Reinvestment Act (ARRA)
Program Manager*

